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# Welcome to the third edition of AQA Psychology for A-level!

The revised AQA specification for first teaching 2025 has given us a great opportunity to review and update our Year 1 and Year 2 AS and A-level textbooks. We have been working hard to produce this new edition.

- This has obviously involved rewriting those parts of the book where there have been specification changes (e.g. Romanian adoptee studies).
- In addition, we focused on some concepts where students frequently have difficulty
  in exams (e.g. content analysis) and revised these in line with AQA feedback on
  exams to ensure that students have even clearer explanations to boost their exam performance.
- The final major change has been to the evaluation points. We have replaced one evaluation point on each spread with a more up-to-date strength or limitation.

In the past the book has been revised in line with diversity, equity and inclusion (DEI) considerations, and we have made new DEI changes in the third editions, partly driven by specification changes (e.g. focusing on mental health rather than illness) and also in response to a new thorough review from Dr Lateesha Osbourne, a leading DEI consultant and psychologist.

## Our latest edition retains all the special features that have been firm favourites with our loyal customers:

- The text is very closely aligned with the specification and how it is examined. We are currently seeking
  approval from AQA, and the exam board rigorously reviews the text to ensure that our content closely
  matches the specification requirements.
- We offer plenty of opportunity for students to practise the skills necessary for the exam. The *Apply it Concepts* help with application techniques and *Apply it Methods* help with research methods questions (which are worth more than 25% of the final exam mark).
- In addition, there are two practical activities (with detailed instructions) at the end of every chapter (providing more help with research methods content).
- There's a particular focus on how to write good evaluation points all of ours are written with a Point, followed by Evidence/Elaboration and ending with a sentence beginning with T ('This shows that ...' or 'Therefore, we can ...'). Sentences that begin with T prompt students to write a conclusion. PET is a structure that ensures students write elaborated evaluation.
- In the evaluation section on every spread, we also have one counterpoint and one *Evaluation extra*, both of which encourage *discussion* a necessary skill in many extended writing essays.
- We provide lots of advice on how to answer exam questions (comments throughout the book, marked exam questions at the end of each chapter and a whole section at the end of the book with exam advice).

As always, the authors and I work as a very close-knit team – rereading the whole text and improving it where we felt the text could be clearer or where there was further information that might be helpful. And adding a bit of humour here and there to amuse us as much as anyone else!

We hope that you and your students enjoy using the new edition as much as we enjoyed creating it. These sample pages demonstrate some of the changes we have made and aim to remind readers of what makes our series so special.

Best wishes,



# Introducing Boost



Enhance your teaching and easily deliver creative and engaging lessons for AQA A-level Psychology with this package of custom-made interactive digital resources – available via our user-friendly platform, **Boost**.

Designed to be used alongside the Student Books to enhance teaching and learning, and updated to match the latest specification, it contains a rich bank of ready-to-run resources with detailed teacher notes to help you design a scheme of work, along with interactive knowledge tests, exam practice questions, model answers and a wide range of other support materials.

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## Assessment and learning

- 'Lifelines' provide straightforward, easy-to-digest key descriptive points for each spread.
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- Practice questions help students prepare for the exam.
- 'Extensions' provide extra information, studies and activities to challenge and stretch higher ability students.
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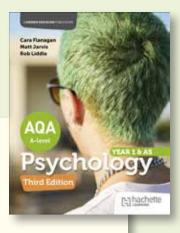
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## The Student Books have been designed to meet the new specification

## Effects of institutionalisation

### Introduction

We focus the content of each spread on the specification, so we begin with the specification extract as a reminder of what students need to know.

## The specification savs...

ffects of institutionalisation, including the English Romanian Adoptees project.

eory of maternal deprivation predicted that deprivation leads to long-term negative effects esearch on emotional deprivation in the 1940s 50s showed the harm it caused. This meant stitutional care for young children largely ppeared, and therefore research opportunities

## Kev term

Institutionalisation A term for the effects of living in an institutional setting. The term 'institution' refers to a place like a hospital or an orphanage where people live for long, continuous periods of time. In such places there is often very little emotional care provided. In attachment research we are interested in the effects of institutional care on children's attachment and subsequent development.

## Apply it Methods

## Correlations

In Rutter's research on Romanian adoptees it was found that there was a negative correlation between age at adoption and intellectual development (IQ score) at age 4

### Questions

80 // Ch

- 1. Briefly explain the difference between a correlation and an experiment. (2 marks)
- 2. Explain why you might expect to obtain a negative correlation in this study. (2 marks)
- 3. Sketch a scattergram showing what the results might look like. (3 marks)

Good care from adoptive parents made up for the physical and intellectual problems experienced at first by the Romanian adoptees.

## Research on institutionalisation

John Bowlby's theory of maternal deprivation (discussed on the previous spread) was based on his own experiences as a psychiatrist, often working with emotionally-disturbed children. His hypothesis was that this emotional disturbance stemmed from a lack of continuous care from a mother or mother-substitute. One of the situations where such lack of care may occur is when a young child is placed in institutional care and experiences institutionalisation. The 44 thieves study (also discussed on the previous spread) involved adolescents who had experienced institutional care and later were more likely to have become 'thieves'. More importantly they showed a lack of ability to show affection, quilt or empathy.

Later researchers have studied the link between institutional care early in life and later emotional and intellectual difficulties.

## The English and Romanian Adoptees project

The most intensive study on the effects of institutional care has been undertaken by the English and Romanian Adoptees (ERA) project. The initial study was led by Sir Michael Rutter and colleagues (1998, 2011). They focused on a group of 165 children who had been adopted by English families. The adoptees were from Romania and had spent their early years in large institutions. This situation arose because, when Nicolae Ceauşescu came to power in Romania, a law was passed in 1966 which outlawed contraception and abortion for women under 40 with fewer than four children. This led to large families. Many Romanian parents could not afford to keep their children and they ended up in huge institutions in very poor conditions. After the 1989 revolution many of the children were adopted, some by English parents.

The aim of the ERA project was to investigate the extent to which good care could make up for poor early experiences in institutions. Physical, cognitive and emotional development has been assessed at ages 4, 6, 11, 15 and 22-25 years. A group of 52 children from the UK adopted around the same time have served as a **control group**.

## Effects on attachment

There appeared to be a difference in outcome related to whether adoption took place before or after six months of age. Those Romanian children who were adopted after they were six months old showed signs of a particular attachment style of insecure attachment, called disinhibited attachment. Characteristics of disinhibited attachment include attention-seeking, clinginess and social behaviour directed indiscriminately towards all adults, both familiar and unfamiliar. This is highly unusual behaviour - remember that most children in their second year show **stranger anxiety**. In contrast those children adopted before the age of six months rarely displayed disinhibited

Rutter (2006) has explained disinhibited attachment as an adaptation to living with multiple caregivers during the sensitive period for attachment formation (see page 72). In poor quality institutions, like those in Romania, a child might have 50 carers but doesn't spend enough time with any one of them to be able to form a secure attachment.

## Later follow-up studies

Edmund Sonuga-Burke et al. (2017) assessed the adoptees at age 22-25, finding a similar pattern of continued emotional (and intellectual) difficulties in those adopted late (after the age of six months), though 20% were problem-free.

An even later follow-up study (Edwards et al. 2023) looked specifically at parenting and found that only 20% of all the adoptees had become parents and, of this group, 20% had difficulties in parenting (i.e. 80% were problem-free). It is possible that the better adjusted adoptees were the ones who chose to be parents.

st arrived in the UK, half the adoptees showed signs

and the majority were severely undernourished. At ferential rates of recovery that were related to their

dren adopted before the age of six months was ween six months and two years, and 77 for

remained at age 16 (Beckett et al. 2010). mage to intellectual development as a

ded adoption takes place before the age

Poth sets of data suggest a strong lasting effect on emotional development.

## **Updated description** (AOI) content

Specification content was: Romanian orphan studies: effects of institutionalisation, now changed to: Effects of institutionalisation, including the English and Romanian Adoptees project.

We changed the AOI material (left-hand page) to focus just on the ERA project and to include recent studies, for example Edwards et al.'s. (2023) follow-up study of the original cohort in adulthood.



## **Evaluation**

## Application to child and family social work

One strength of the ERA research is its application to improve the prospects of children growing up without parental care.

Just over 100,000 children in the UK are 'looked after', i.e. separated from their families and living with adoptive or foster families or in children's homes. There are no longer orphanages as such in the UK, but there are over 3,000 children's homes providing institutional care to children who cannot live with their families for a variety of reasons. Studying the Romanian adoptees has improved our understanding of the effects of institutional care and how to prevent them. For example, children's homes are now small and employ fewer caregivers. Children have one or two 'key workers' who become attachment figures and play a central role in emotional care. Even good quality institutional care is seen as the least desirable option for looked-after children, and efforts are made to house looked-after children in foster care or to have them adopted.

This means that looked-after children now have a better chance of healthy emotional development.

## Extraneous variables

Another strength of the ERA studies is the lack of **extraneous variables**.

There were many adoptee studies before the Romanian adoptees became available to study (e.g. adoptees studied during the Second World War). Many of the children studied in orphanages had experienced varying degrees of trauma, and it is difficult to disentangle the effects of neglect, physical abuse and bereavement from those of institutional care. However, in the case of the Romanian adoptees, the decision to place them in an institution was not because of earlier emotional neglect.

This means that results were much less likely to be affected by other negative early experiences (higher **internal validity**).

## Methodological limitations

One limitation of adoptee studies like the ERA project is that they are natural experiments, not true experiments.

One problem with natural experiments is that participants are not **randomly allocated** to conditions. This means we cannot be sure that the independent variable (quality of care) was the only variable that affected the dependent variable (e.g. attachment style). In the ERA study, the independent variable was institutional care (the Romanian adoptees) or no institutional care (the control group of UK adoptees). It could be that the better developmental outcomes in the control group were due to better early nutrition rather than the quality of their care in infancy.

This means that we do not know for certain that it was of early care that determined the differences between \*

**Counterpoint** Mark Wade et al. (2022) con the Bucharest Early Intervention Project (BEIP). In randomly allocated to either foster family homes researchers found very similar results to the ERA

This means that there is no reason to believe to by the methodology.

Our revisions have aimed to include very up-to-date research.

## Evaluation eXtra

## Social sensitivity

The ERA study is **socially sensitive** because the results show that late-adopted children typically have poorer developmental outcomes. Results have been published while the children have been growing up, meaning that their parents, teachers and anyone else who knew them might have lowered their expectations and treated the adopted children differently. This might even have created a **self-fulfilling prophecy**.

On the other hand, much has been learned from the Romanian adoptees studies that might benefit future institutionalised or potentially institutionalised children.

**Consider:** Should the results of the Romanian adoptees studies have been published?



Romanian institutional care may have been of such bad quality that results cannot be generalised to other institutions. However, other studies of the effects of institutional care (e.g. Zeanah et al. 2005) have found similar effects.

## **Apply it**

## Concepts

## Nadia

Nadia was adopted when she was two years old. Prior to this she had lived in a children's home. Now at the age of 11 she is doing well at school but her parents and teachers have noticed that she has a tendency to be attention-seeking with familiar people and strangers. Her adoptive parents wonder if this could be related to her early experiences before being adopted.

### Question

Referring to the effects of institutionalisation, explain why Nadia may be showing this unusual social behaviour.

## Apply it

### Concepts

## Irena

Irena was adopted by British parents when she was months old. Prior to this, she had lived in a poor Romanian orphanage. At the age of 16 she did GCSEs than most of her friends. A family friently rubbish friend) says to Irena's adoptean you expect with her background?

### Question

Referring to what you know about the development of Romanian adoptees s what would you say to the family frie

## Check it

- Briefly outline what is meant by 'institutionalisation'.
- 2. Outline what research has found about of 'institutionalisation' on attachment.
- 3. Describe and evaluate research into the eninstitutionalisation on attachment. Refer to English and Romanian Adoptees project in your answer. [12 marks AS, 16 marks AL]

## **Exam focus**

The ultimate aim of the textbook is to help students do well in the exam. Therefore exam-style questions are provided on every spread to help students focus on how they will have to use the contents of the spread. You can find more questions in our companion Revision Guide.

Effects of institutionalisation // 81

## Content is designed to meet exam needs

## Obedience: Situational explanations

## The specification says...

Explanations for obedience: agentic state and legitimacy of authority.

On the previous spread we explored situational variables that influence levels of obedience – proximity, location and uniform This is one way to explain why people obey – they obey because of characteristics of people around them. Now we turn to two further explanations which are situational but this time concern the dynamics of social hierarchies

## Kev terms

Agentic state A mental state where we feel no personal responsibility for our behaviour because we believe ourselves to be acting for an authority figure, i.e. as their agent. This frees us from the demands of our consciences allows us to obey even a destructive

Explaining tallows us to rity figure.

On each spread the key terms are explained, plus there is a Glossary at the end of the book for those terms that are emboldened in

the text.

acy of authority An explanation for ce which suggests that we are more bey people who we perceive to have over us. This authority is justified te) by the individual's position of ithin a social hierarchy.

## ply it

## I will obev

Max's younger sister finds out that he has a bag of sweets. 'Give me one of those sweets,' she demands, trying to snatch the bag from his hand. But Max refuses. Just then, Max's dad comes into the room. He has finally had enough, so he tells Max: 'Your room is a complete disgrace, go and tidy it up immediately. And when you've done that, you can go to the shops and get me a loaf of bread.' Max replies, 'Certainly dad, I'll go and do that right now.'

### Question

Use your knowledge of why people obey to explain Max's behaviour. Refer to both the agentic state and legitimacy of authority explanations.



## **Agentic state**

Stanley Milgram's initial interest in **obedience** was sparked by the trial of Adolf Eichmann in 1961 for war crimes. Eichmann had been in charge of the Nazi death camps and his defence was that he was only obeying orders. This led Milgram to propose that obedience to destructive authority occurs because a person does not take responsibility. Instead they believe they are acting for someone else, i.e. that they are an 'agent'. An 'agent' is someone who acts for, or in place of, another.

An agent is not an unfeeling puppet – they experience high anxiety ('moral strain') when they realise that what they are doing is wrong, but feel powerless to disobey.

### **Autonomous state**

The opposite of being in an **agentic state** is being in an **autonomous state**. 'Autonomy' means to be independent or free. So a person in an autonomous state is free to behave according to their own principles and feels a sense of responsibility for their own actions.

The shift from autonomy to 'agency' is called the **agentic shift**. Milgram (1974) suggested that this occurs when a person perceives someone else as an authority figure. The authority figure has greater power because they have a higher position in a **social hierarchy**. In most social groups, when one person is in charge others defer to the legitimate authority (see below) of this person and shift from autonomy to agency.

## **Binding factors**

Milgram observed that many of his participants said they wanted to stop but seemed powerless to do so. He wondered why they remained in an agentic state. The answer is **binding factors** – aspects of the situation that allow the person to ignore or minimise the damaging effect of their behaviour and thus reduce the 'moral strain' they are feeling. Milgram proposed a number of strategies that the individual uses, such as shifting the responsibility to the victim ('he was foolish to volunteer') or denying the damage they were doing to the victims.

## Legitimacy of authority

Most societies are structured in a hierarchical way. This means that people in certain positions hold authority over the rest of us. For example, parents and caregivers, teachers, police officers, nightclub door supervisors... all have authority over us at times. The authority they wield is legitimate in the sense that it is agreed by society. Most of us accept that authority figures have to be allowed to exercise social power over others because this allows society to function smoothly.

One of the consequences of this **legitimacy of authority** is that some people are granted the power to punish others. We generally agree that the police and courts have the power to punish wrongdoers. So we are willing to give up some of our independence and to hand over control of our behaviour to people we trust to exercise their authority appropriately. We learn acceptance of legitimate authority from childhood, from caregivers initially and then teachers and adults generally.

## Destructive authority

Problems arise when legitimate authority becomes destructive. History has too often shown that charismatic and powerful leaders (such as Hitler, Stalin and Pol Pot) can use their legitimate powers for destructive purposes, ordering people to behave in ways that are cruel and dangerous. Destructive authority was obvious in Milgram's study, when the Experimenter used prods to order participants to behave in ways that went against their consciences.

## Apply it

## Concepts

## Massacre at My Lai

Milgram's findings have been used to explain the notorious war crime at My Lai in 1968 during the Vietnam War. American soldiers killed at least 504 unarmed civilians. The soldiers attacked women and shot people down as they emerged from their homes with their hands in the air. The soldiers blew up buildings, burned the village to the ground and killed all the animals. Only one soldier faced charges and was found guilty, Lt William Calley. His defence was the same as the Nazi officers at the Nuremberg trials, that he was only doing his duty by following orders.

### Question

Explain the behaviour of the American soldiers using the concepts of agentic state and legitimacy of authority.



24 // Chapter 1 Social influence

## Carefully constructed three-tier evaluation points (Assessment objective 3)

Elaboration is the key criterion for good evaluation.

Our evaluation points demonstrate how to achieve elaboration usina PET:

- · State the Point.
- Explain the point using Evidence and Elaboration.
  - This shows ... OR Therefore we can conclude... Start the conclusion with a word beginning with T - this prompts students

to draw a conclusion.

## **Evaluation** Research support

One strength is that Milgram's own sta-

Most of Milgram's participants resisted go.
the Experimenter questions about the procedure. One Mr Wallace (the Learner) is harmed?' When the Experimenter replied 'I'm responsible', the participants often went through the procedure quickly with no further objections.

This shows that once participants perceived they were no longer responsible for their own behaviour, they acted more easily as the Experimenter's agent, as Milgram suggested.

## A limited explanation

One limitation is that the agentic shift cannot explain the results of Milgram's variations (see previous spread).

Megan Birney et al. (2024) point out that the extent to which obedience rates varied in different situations suggests that obedience is a product of the situation rather than simply a 'natural inclination to obey'. The agentic state explanation would predict high levels of obedience regardless of the situation, whereas obedience varied from 0% to 100%.

This suggests that all the characteristics of the situation need to be taken into account (rather than simply the agentic shift in response to orders).

## **Evaluation eXtra**

## Obedience alibi revisited

David Mandel (1998) described one incident in the Second World War involving German Reserve Police Battalion 101. These men shot many civilians in a small town in Poland, despite not having direct orders to do so (they were told they could be assigned to other duties if they preferred), i.e. they behaved autonomously.

Consider: As the men of Battalion 101 were not ordered to murder civilians, how does their behaviour challenge the agentic state explanation?

## **Evaluation**

## **Explains cultural differences**

One strength of the legitimacy explanation is that it is a useful account of cultural differences in obedience.

Many studies show that countries differ in the degree to which people are obedient to authority. For example, Wesley Kilham and Leon Mann (1974) found that only 16% of Australian women went all the way up to 450 volts in a Milgram-style study. However, David Mantell (1971) found a very different figure for German participants - 85%.

This shows that, in some cultures, authority is more likely to be accepted as legitimate and entitled to demand obedience from individuals. This reflects the ways that different societies are structured and how children are raised to perceive authority figures.

## Cannot explain all (dis)obedience

One limitation is that legitimacy cannot explain instances of disobedience in a hierarchy where the legitimacy of authority is clear and accepted.

This includes the nurses in Rank and Jacobson's (1977) study (see Apply it on page 21). Most of them were disobedient despite working in a hierarchical authority structure. Also, a minority of Milgram's participants disobeyed despite recognising the Experimenter's scientific authority.

This suggests that some people may just be more (or less) obedient than others (see next spread). It is possible that innate tendencies to obey or disobey have a greater influence on behaviour than the legitimacy of an authority figure.

## **Evaluation eXtra**

## Real-world crimes of obedience

Rank and Jacobson (see above) found that nurses were prepared to disobey a legitimate authority (a doctor).

But Herbert Kelman and Lee Hamilton (1989) argue that a real-world crime of obedience (the My Lai massacre, see Apply it on the facing page) can be understood in terms of the power hierarchy of the US Army. Commanding officers (COs) operate within a clearer legitimate hierarchy than hospital doctors and have a greater power to punish.

Consider: How does this support the legitimacy of authority explanation?

ot on t people nightclub rvisor's ty is worth ecting because ve trust him or her to exercise it responsibly.

## Apply it Methods

## An obedience survev

A psychologist was interested in the attit that students have towards obedience to know whether the students thos obeying the orders of an authori desirable or not. He also wante factors influenced the studen authority figures.

He produced a questionnair it to 200 students at a local s When he returned the nex questionnaires, he found tl completed it.

#### Questions

- 1. Identify two methods the p have used to select a sample Explain one strength and one of these methods. (2 marks + 2 n
- 2. Explain one strength and one limit. using a questionnaire. (2 marks + 2 ma
- 3. In terms of questionnaires, explain what is meant by closed questions and open questions. (2 marks + 2 marks)
- 4. Give one example of a closed question and one example of an open question the psychologist could have used in his study. (2 marks + 2 marks)
- 5. Calculate the number of completed questionnaires as a percentage of the total distributed. (1 mark)

## Study tip

A great way to evaluate an explanation is to consider the research evidence that supports or contradicts it. But make sure you use the evidence effectively. Focus on explaining how the evidence supports or challenges the theory. Don't get sidetracked into describing the evidence at length

You can go even further with your evaluation. Are there any limitations with the evidence itself? Are there any problems with the research method, for example? Make sure you also show how this supports (or otherwise) the explanation.

## Check it

1. Outline what is meant by 'agentic state' and 'legitimacy of authority'.

[2 marks + 2 marks]

- 2. Explain one limitation of the agentic state explanation for obedience. Refer to Milgram's research in your answer. [4 marks]
- 3. Outline and evaluate one or more explanations of obedience. [12 marks AS, 16 marks AL]

Obedience: Situational explanations // 25

This counts for 1/3 of the total exam marks - so we have provided lots of opportunities to practise this skill both for the page content (Apply it Concepts) and for research methods (Apply it Methods).

## Special care taken with socially-sensitive topics

## Definitions in the field of mental health (1)

## The specification says...

Definitions in the field of mental health: deviation from ideal mental health, deviation from social/cultural norms.

Chis chapter is concerned with clinical slogy and mental health.

Thoroughly updated chapters to enhance DEI encompasses emotional, and social well-being. It we cope with the everyday w we relate to other ent to which we are able pices.

In Chapter 5 the new specification now focuses on mental health rather than psychopathology or abnormality.

fers to mental health treatment – a 'clinic' in go to get care or ar condition.

The definitions in the field of mental health have been revised, as shown here.

deal mental
when someone does not

criteria for good mental health.

#### vom cocial/aultuval

from the accepted standards of behaviour in a community or society.

Mahatma Ghandi – a perfect example of someone who has reached self-actualisation. (Note his early views have been criticised as being shaped by racial prejudices of the time, but he later became very anti-racism, reflecting his journey of personal growth.)

Study tips throughout

On this spread our study tip discusses ways to produce detailed descriptions.



## Study tip

We have covered four definitions altogether (on this spread and the next spread). It is most important that you know all four of these definitions – and that you can give a detailed explanation of each one.

One way of providing detail is to use examples, so don't ignore these.

One other word of advice – a good way of demonstrating your understanding is being able to apply it to cases like that of Pondlife (see next spread), so make sure you can answer our questions in the Apply it features.

## **Deviation from ideal mental health**

If we can define what mental health is, this then enables us to look for signs of **deviation from** ideal mental health.

## What does ideal mental health look like?

Marie Jahoda (1958) suggested that we are in good mental health if we meet the following criteria:

- We have no symptoms or distress.
- We are rational and can perceive ourselves accurately.
- We self-actualise (strive to reach our potential).
- We can cope with stress.
- We have a realistic view of the world.
- We have good **self-esteem** and lack guilt.
- · We are independent of other people.
- · We can successfully work, love and enjoy our leisure.

Inevitably there is some overlap between 'deviation from ideal mental health' and all the other definitions (on this spread and the next spread). The main feature of this definition is that it is positive because it focuses on ideal mental health instead of deviation.

## **Deviation from social/cultural norms**

Most of us notice people whose behaviour represents a **deviation from social/cultural norms**, i.e. when a person behaves in a way that is different from how most people behave. Groups of people (hence 'social') and different cultures usually define behaviour as a sign of poor mental health on the basis that it offends their sense of what is 'acceptable' or the **norm**. We are making a collective judgement as a society about what is right.

## Variations in social/cultural norms

Of course those social/cultural norms may be different for each generation and different in every culture, so there are relatively few behaviours that would be considered a *universal* sign of poor mental health on the basis that they breach social/cultural norms. For example, homosexuality was once classified as a mental health condition, contributing to the negative treatment of the LGBTQ+ community. While this view has been widely discredited, it continues to persist in some cultures where homosexuality remains illegal (e.g. as of September 2024, it is punishable by death in six countries).

## Example: Antisocial personality disorder

A person with **antisocial personality disorder** (formerly called 'psychopathy') is impulsive, aggressive and irresponsible. According to the **DSM-5-TR** (the manual used by psychiatrists to diagnose mental health conditions), one important symptom of antisocial personality disorder is a failure to conform to lawful and ethical behaviour.

In other words we are making the social judgement that people with antisocial personality disorder are considered to have a mental health condition because they don't conform to our moral standards. Their behaviour would be considered undesirable in a very wide range of cultures.

## Apply it

### Concepts

## **Paraphilias**

One thing that has changed over time is that psychologists have generally become less inclined to classify people as lacking mental health simply on the basis of one definition. For example, we used to define paraphilias (unusual sexual behaviours) on the basis that they were deviations from social/cultural norms. This meant, for example, that when homosexuality was less socially acceptable it was classified as a paraphilia.

This would not happen now. In the DSM-5-TR system, paraphilias are only classified as mental health conditions if they involve harm or distress to the person themselves or to other people. So exhibitionism (flashing) and paedophilia (attraction to children) are still considered as mental health conditions because they cause harm and distress as well as being deviations from social/cultural norms. Consensual sadomasochism deviates from social/cultural norms but is no longer considered to be a mental health condition.

### Question

Explain how our modern understanding of paraphilias is based on several of the definitions considered on this spread and the next spread.



122 // Chapter 5 Clinical Psychology and Mental Health

## **Evaluation**

## A comprehensive definition

One strength of the ideal mental health criterion is that it is highly comprehensive.

Jahoda's concept of 'ideal mental health' covers most of the reasons why we might seek (or be referred for) help with mental health. An individual's mental health can be discussed meaningfully with a range of professionals who might take different theoretical views, e.g. a medically-trained psychiatrist might focus on symptoms whereas a humanistic counsellor might be more interested in self-actualisation.

This means that ideal mental health provides a checklist against which we can assess ourselves and others and discuss psychological issues with a range of professionals.

## May be culture-bound

One limitation of the ideal mental health criterion is that its different elements are not equally applicable across a range of cultures.

Some of Jahoda's criteria for ideal mental health are firmly located in the context of the US and Europe generally. In particular the concept of self-actualisation would probably be dismissed as selfindulgent in much of the world. Even within Europe there is quite a bit of variation in the value placed on personal independence, e.g. high in Germany, low in Italy.

This means that it is difficult to apply the concept of ideal mental health from one culture to another.

## Evaluation eXtra

## Extremely high standards

Very few of us attain all of Jahoda's criteria for mental health, and probably none of us achieve all of them at the same time or keep them up for very long. It can be disheartening to see an impossible set of standards to live up to.

On the other hand having such a comprehensive set of criteria for mental health to work towards might be of practical value to someone wanting to understand and improve their mental health.

**Consider:** Is it helpful to have a comprehensive set of criteria for mental health?

## **Evaluation**

## Real-world application

One strength of deviation from social/cultural norms is its usefulness.

Deviation from social/cultural norms is used in clinical practice. For example, the key defining characteristic of antisocial personality disorder is the failure to conform to culturally acceptable ethical behaviour, i.e. recklessness, aggression, violating the rights of others and deceitfulness. These signs are all deviations from social/cultural norms. Such norms also play a part in the diagnosis of **schizoptypal** personality disorder (pronounced difficulties with relationships due to the belief that others harbour negative thoughts about them). The thinking of such individuals is often characterised as 'odd' or 'eccentric'. This shows that the deviation from social/cultural norms criterion has value in psychiatry.

## Love of the familiar

One limitation of deviation from social/cultural norms is that it allows people to impose a narrow range of acceptable behaviours on others.

Zsuzsanna Chappell and Sofia Jeppsson (2023) suggest that people are reassured by 'typical behaviour' and disturbed by deviations (a 'fear of weirdness'). It is problematic if clinicians impose their own social/cultural norms on clients because of their own love of the familiar and fear of The clinician is then disregarding that person's own judgement of their well-beig people's standards on their client.

This means that the concept of deviation from social/cultural norms a health may limit personal freedoms.

## Evaluation eXtra

## Human rights abuses

Using deviation from social/cultural norms to define someon carries the risk of unfair labelling and leaving them open to been the case where diagnoses like nymphomania (women' have been used to control women, or diagnoses like drapete away) were a way to control enslaved individuals and avoid

On the other hand it can be argued that we need to be ab norms to diagnose conditions such as antisocial personality d

Consider: Is the use of deviation from social/cultural norms ev mental health?

She's refusing to conform to social/cultural norms. Is that just eccentricity or a mental health issue?



Illustrations

Unusual illustrations have been selected to engage students interest.

The ultimate aim of defining mental healt, to use these concepts to help classify ment health conditions and diagnose people experiencing mental health problems.

However, some people can deviate from ideal mental health and deviate from social/cultural norms without being seen as deviant. Therefore they shouldn't be diagnosed with a mental health condition.

## Apply it

## **SPD**

In the past there were examples of mental health conditions that have been invented in order to control how people live. But are any modern diagnoses open to the same criticism?

Schizotypal personality disorder (SPD) is defined largely by deviation from social/cultural norms Individuals are characterised by eccentric behaviour, including superstition and beliefs in the supernatural that deviate from their cultural norms. They may also see flashes and shadows that are not seen by others and presumably are not real. This personality type is often found in families where relatives have a diagnosis of schizophrenia.

Is it a reasonable approach to define schizotypal personality as a mental health condition or is it a human rights abuse?

## Check it

**Evaluation is not** just about strengths and **limitations** 

Some exam questions use the command term 'Discuss' so we have added an 'Evaluation extra' to encourage this skill.

On some spreads you will also find a 'Counterpoint'. Again this aims to encourage the idea of discussion and presenting balanced

evaluation.

vplain what is meant by ation from ideal mental 'as a definition in the mental health. [4 marks]

ne limitation of the from ideal mental nition in the field of [3 marks] lth.

> at is meant by rom social/cúltural definition in the ıtal health. [4 marks]

nd evaluate **two** s in the field of

[12 marks AS, 16 marks AL]

eld of mental health (1) // 123

## **Engaging Research Methods content**

Research methods is the most important topic

It accounts for at least 25% of the final AS-level mark.
At AS-level each of the other five topics are worth only 15% of the final mark.

At A-level research methods is still worth at least 25% which means that each other topic is worth less than 7% of the final mark!

If students want to do well, they really need to master the research methods content.

## Experimental method

The specification says...

erimental method.

stating aims, the difference between aims and heses.

eses: directional and non-directional.

s: manipulation of variables including dent and dependent; operationalisation of

ists are able to draw upon a number of ethods as part of their research but one of ften used is the experimental method.

#### erms

ental method Involves the manipulation of Jendent variable (IV) to measure the effect on endent variable (DV).

A general statement of what the researcher nds to investigate, the purpose of the study.

ypothesis A clear, precise, testable statement that states the relationship between the variables to be investigated. Stated at the outset of any study.

**Directional hypothesis** States the direction of the difference or relationship.

**Non-directional hypothesis** Does not state the direction of the difference or relationship.

Variables Any 'thing' that can vary or change within an investigation. Variables are generally used in experiments to determine if changes in one thing result in changes to another.

Independent variable (IV) Some aspect of the experimental situation that is manipulated by the researcher – or changes naturally – so the effect on the DV can be measured.

**Dependent variable (DV)** The variable that is measured by the researcher. Any effect on the DV should be caused by the change in the IV.

**Operationalisation** Clearly defining variables in terms of how they can be measured.



Study tip

Writing clear and testable hypotheses is not easy.

When you read your hypothesis back to yourself, make sure (1) the IV and DV are clear and *measurable*, (2) you have stated the *relationship* between the IV and DV and not stated an aim, (3) you have selected the appropriate hypothesis, i.e. directional or non-directional, based on the information you have been given in the question.

## **Experimental method**

## Aims

We have a theory that energy drinks affect how much people talk. This is based on our understanding (having read a few research studies) that energy drinks contain sugar and caffeine, and that these substances increase alertness, making people 'chattier'. As luck would have it, a new energy drink – *SpeedUpp* – has come on to the market and we're keen to know whether it might affect the talkativeness of those who drink it.

Now that we have an initial idea, the next step is to narrow the focus of our research to produce an <a href="mailto:aim">aim</a>. In psychological research, aims are developed from <a href="mailto:theories">theories</a>, like our energy drink theory above except, in psychology, the theories tend to be much more sophisticated and are based on many more hours of research! Aims are general statements that describe the purpose of an investigation. In the case of our investigation, the aim would be something along the lines of:

To investigate whether drinking energy drinks makes people more talkative.

## **Hypotheses**

Having written an aim, we now need to formulate a **hypothesis**. A hypothesis is a statement that is made at the start of a study and clearly describes the relationship between variables as stated by the theory. In the case of our investigation this might be:

Drinking SpeedUpp causes people to become more talkative.

Hypotheses can be directional or non-directional. In a **directional hypothesis** the researcher makes clear the sort of difference that is anticipated between two conditions or two groups of people. For this reason, directional hypotheses include words like more or less, higher or lower, faster or slower, etc.

People who drink SpeedUpp become more talkative than people who don't.

People who drink water are less talkative than people:

A **non-directional hypothesis** simply states conditions or groups of people but, unlike in difference is not specified.

People who drink SpeedUpp differ in don't drink SpeedUpp.

Doing an experiment

We have decided to test our energy

Firstly, we are going to gather toget

Then, starting with the first group, w

that's what you call people in studies

other group will just have a glass of v

## Making research methods concepts real

This chapter takes students through the design of an experiment on the energy drink called SpeedUpp. This makes the content of the chapter readable – and also quite entertaining!

## participant says in a five-minute period Deciding which type of h

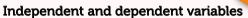
Leaving aside the debate about whether or nobut we are taking the whole design process slow how it would work (it probably wouldn't), which type

Researchers tend to use a directional hypothesis when a tneory or the findings of previous research studies suggest a particular outcome. When there is no theory or previous research, or findings from earlier studies are contradictory, researchers instead decide to use a non-directional hypothesis.

Even though *SpeedUpp* is a new energy drink, the effects of caffeine and sugar on talkativeness are well-documented. Therefore we will opt for a directional hypothesis on this occasion.



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In an experiment, a researcher changes or manipulates the **independent variable** (IV) and records or measures the effect of this change on the **dependent variable** (DV). All other variables that might potentially affect the DV should remain constant in a properly run experiment. This is so the researcher can be confident that any change in the DV was due to the influence of the IV, and the IV alone.

## Levels of the IV

In order to test the effect of the IV we need different **experimental conditions**. If we simply gave some participants *SpeedUpp*, how would we know how talkative they were? We need a comparison. We could either:

- Compare participants' talkativeness before and after drinking SpeedUpp.
- Compare two groups of participants compare those who drink SpeedUpp with those who drink water (which is the way we have described the study on the facing page).

In either case the two conditions are no SpeedUpp or drinking SpeedUpp. These are the two levels of the IV: the **control condition** (no SpeedUpp / drink of water) and the experimental condition (energy drink).

A well-written hypothesis should make it easy to tell what the IV and DV are. May we proudly unveil the directional hypothesis we have written for our energy drink investigation comparing two groups of participants...

The group that drinks an energy drink will be chattier than the group that drinks water.

Note that this is different from the hypothesis on the facing page – hypotheses come in all shapes and sizes but are still correct as long as they state the *operationalised* variables and the relationship between them.

## Operationalisation of variables

So far, so good – except we have not yet managed to **operationalise** the variables in the hypothesis in order to make it testable.

Many of the things that psychologists are interested in, such as social behaviour, intelligence or thinking, are often a little fuzzy and not easy to define. Thus, in any study, one of the main tasks for the researcher is to ensure that the variables being investigated are as unfuzzy and measurable as possible.

So, a much better hypothesis than the one above would be:

After drinking 300 ml of SpeedUpp, participants say more words in the next five minutes than participants who drink 300 ml of water.

See the difference? Now that our variables are operationalised and our hypothesis is complete, we're free to concentrate on more important things, such as how on earth we're going to count all the words that twenty people say in five minutes.

## Apply it Methods

## Bringing it all together

For each of the aims of the investigations below, operationalise the IV and DV, and write a directional and non-directional hypothesis. (4 marks each)

- 1. To investigate whether high confidence levels in children affect their level of obedience.
- To investigate whether a new drug (Anxocalm) reduces anxiety in patients with phobias, as compared with having no treatment.
- 3. To investigate whether yawning is contagious.
- 4. To investigate whether owning a goldfish has a positive effect on psychological well-being.
- 5. To investigate whether grey-haired people have more fun than people with other hair colours.



Are two tails better than one? Sometimes the terms 'two-tailed' ar 'one-tailed' are used when describing a hypothesis instead of 'non directional' and 'directional'. (Though strictly speaking they are not the same – directional is not the same as 'two-tailed'. A directional hypothesis requires a two-tailed test of significance ... to be explainted.)

## Apply it

## Concepts

## Directional or non-directional?

Decide whether the following hypotheses are directional or non-directional. What features/words in each hypothesis are important when making your choice? (2 marks each)

- There is a difference in children's reading ability depending on whether they have blue or brown eves.
- Dogs that are rewarded with treats sit when told to do so more often than dogs that are not rewarded with treats.
- 3. There is a difference in the psychology grades of students depending on whether they are men or women.
- 4. Teenagers who watch horror films have more friends than teenagers who watch romantic comedies.

## Apply it

## Concepts

## IVs and DVs

Identify the IVs and DVs in the examples below. (2 marks each)

- 1. Talking to a child will increase their language ability.
- 2. People are more aggressive on hot days.
- 3. Students may be late for school because they stayed up late the night before.
- 4. Watching horror films will make children have nightmares.
- 5. People will be rated as more attractive if they wear red.

## Check it

- Explain the difference between an aim and a hypothesis.
- [2 marks]

Many of the exam

auestions on research

methods involve applying

the concepts to research

examples, so we provide

lots of practice.

- Suggest three ways in which aggression could be operationalised. [3 marks]
- 3. Suggest **two** reasons why a psychologist might choose to use a non-directional hypothesis. [2 marks]

Experimental method // 155

Extra features in each chapter

## Revision summaries

Summaries for quick revision practice

## Deviation from social/cultural norms

ariations in social/cultural norms

What is thought mental healthy in one culture may
of be in another (e.g. homosexuality).

Evaluation

## Deviation from ideal mental health

A comprehensive definition Includes most of the reasons anyone might seek help.

## Definitions in the field of mental h

or others.

Evaluation extra: Failure to function
People who fail to cope in difficult
ricromstances may not benefit from a

Evaluation

## **Phobias**

Behavioural
Panic – scream or run away.
Avoidance – conscious
effort to avoid.
Endurance – may stay and
bear it.

Emotional

Anxiety – unpleasant state
of high arousal, can be
long term.

Fear – short-lasting, more
intense.

## thy ns ranked for how much

way process to document of the process that of

#### Evaluation

application ure therapy, phobias successfully treated by preventing s suggested by the model.

mplete explanation ural explanation falls to account for cognitive aspects of e.g. size estimates of phobic stimuli (Li and Graham).

Phobias and traumatic experiences 73% of people with a dental phobia had past trauma, in control

Exposure is less effective for people with low self-efficacy and high trait anxiety (Böhnlein

#### 38 // Chapter 1 Social influence Evaluation

## Practice questions, answers and feedback

on 1 Bowlby identified the idea of monotropy in his monotropic theory of attachment. Briefly outline what is meant by monotropy' (2 marks)

Morticia has identified two key elements of monotropy. However, both points are simplistic – the special relationship doesn't have to be with the mother and Morticia fails to say why the relationship is important for development.

/ladimir has unfortunately confused monotropy with imprinting. He wil eceive no credit even though his answer is knowledgeable – it's the wrong knowledge.

## Student answers with expert comments

## our of a child who is classified as ins

Morticia has clearly met the 'distinguish' requirement of the question and made two relevant contrasting points, so top-class

All the detail in Vladimir's answer is correct. However he doesn't explain the difference as required in the question (Morticia's answer is much better in this respect). Therefore this constitutes

Once again Morticia has shown that she has an understanding of the relevant concepts and that she can apply them. However, she does not provide enough detail. Luke has used a selection of technical terms from classica conditioning and provided a detailed answer. Luke has also introduced Bosmans' idea of safety conditioning (see page 71). There is enough here for a 4-mark response

stion 3. Rubina is a one-year-old girl. Her mother is a popstar who is abroad on tour for weeks at a time. During this time Dani is Rubina's primary caregiver and Rubina has become very attached to Dani

Question 4 Briefly evaluate Bowlby's theory of maternal deprivation. (3 marks

Unfortunately Morticia has focused on Bowlby's monotropic theory of attachment. There is some marginal relevance in what is written.

Vladimir clearly understands classical conditioning, and has some understanding of how it applies to attachment. However, he needs to be much more explicit about how it could explain attachment between Rubina and Dani.

## Multiple-choice questions

- Which of the following is a type of conformity?
   (a) Unanimity.
   (b) Internalisation.

- Which of the following is an explanation for conformity?

   (a) Compliance.

   (b) Informational social influence.

   (c) Obedience.

- (d) Internalisation.

  Which of the following statements best describes compliance?

  (a) Conforming to a majority because we want to be accepted or liked.

  (b) Publicly and prinately agreeing with the majority view.

  (c) Publicly agreeing with the majority but privately disagreeing.

  (d) Conforming to a majority because we want to be correct.

- Which of the following statements best describes normative social influence?

  (a) Going along with a group of people because we want to be liked by them.
- We want to be liked by them.

  (b) Going along with a group of people because we don't know what we're doing.

  (c) Going along with other people even though we don't agree.

## (d) Going along with other people because we accept their views. Conformity: Variables affecting

- The task in Asch's procedure was to:
  (a) Express political opinions (b) Decide which club to go to.
   (c) Answer questions on music
- (d) Judge line lengths 2. What did Asch find about group size? (a) Conformity kept increasing with group size.
   (b) Conformity decreased as group size increased.
- (c) Conformity increased with group size but only to a point.

  (d) Increasing group size had no effect on conformity.
- conformity.

  What did Asch find about unanimity?

  (a) Conformity stayed the same whether the majority was unanimous or not.

  (b) A unanimous majority had the greatest effect on conformity.

  (c) When a confederate disagreed with the majority, conformity increased.

  (d) A divided majority had the greatest effect on conformity.

- 4. What did Asch find about task difficulty?
- Conformity decreased when the tas became more difficult.
- (b) Conformity increased when the task became more difficult.
  (c) Increasing task difficulty had no effect on conformity
- (d) The task was too difficult for the naïve participants.

#### Obedience

- Milgram's participants were \_\_\_\_\_ who thought the study was about \_\_\_\_
- The fourth and final prod given to the participants was:

  (a) It is absolutely essential that you continue.'
  (b) 'Please go on.'

  (c) 'You have no other choice, you must go on.'
  (d) 'The experiment requires that you continue.'
- (d) The experiment requires that you continue.

  In Milgram's findings, 65% of the participants:
  (a) Refused to continue at some point.
  (b) Disobeyed at the start of the procedure.
  (c) Went to the top of the shock scale.
  (d) Went to 300V and them refused to continue.

- Gina Perry claimed \_\_\_\_ of Milgram's Participants knew the shocks were fake.
  (a) A quarter.
  (b) Half.

## Obedience: Situational variables

## What did Milgram find out about proximity

- in his variations?

  (a) Obedience increased when the Experimenter issued his instructions over the phone.

  (b) Obedience decreased when the Teacher and Learner were daily closer.

  (c) Most participants obeyed even when they had to put the Learner's hand on a shock nlaw.
- (d) The physical proximity of Experimenter, Teacher and Learner had the smallest effect. What did Milgram find out about location
- in his variations?

  (a) Obedience decreased when the study was conducted in a run-down office block.

  (b) The high status and reputation of Yale University made no difference to obedience
- University made no difference to obedience.

  (c) Most participants still obeyed when the study was moved to a run-down office building.

  (d) Proximity had the greatest effect on obedience.

- Updated MCQs for more revision practice
- (d) Member of public stands in for Experimentor
- Bickman's (1974) study supported Milgram because he found that:

- Decause he found that:

  (a) Changing to a higher status location increased obedience.

  (b) People more often obeyed someone dressed in a security guard's uniform.

  (c) Increasing the distance between the participants reduced obedience.

  (d) Reducing the distance between authority and participant increased obedience.

## Obedience: Situational explanations

- 'Believing you are carrying out the wishes of someone else' is a brief description of: (a) Informational social influence. (b) Situational theory of obedience. (c) Agentic state. (d) Legitimacy of authority.
- to) tegrimacy of authority.

  The massacre of unarmed civilians at My Lai by American soldiers can be explained by:
  (a) Agentic state.
  (b) Legitimacy of authority.
  (c) Both agentic state and legitimacy of authority authority.

- (d) Neither agentic state nor legitimacy of authority.
- A problem with the agentic state explanation is:
- explanation is:
  (a) It can't explain why the proportion of people
  who obeyed in Milgram's study was so high.
  (b) It can't explain Milgram's variations.
  (c) There is no research support.
  (d) It is not as useful as legitimacy of authority.

- (a) it is not as useful as legitimacy of authority is, a good explanation of cultural differences in obedience because:

  (a) Some cultures are traditionally incorrespectful of authority than order respectful of authority than order.)

  (b) Some cultures are traditionally less respectful of authority than orders, and the second order of the cultures differ in the way parents raise children to visationally figures.

  (d) All of the above.

On this spread ...
...We look at some typical student answers to questions. The comments provided indicate what is good and bad in each answership to produce effective answers is a SKILL. Read pages 199-209 for guidance.

## tion 5 Discuss animal studies of attachment, including research by Lorenz and Harlow. (12 marks AS, 16 marks AL)

## uke's essay is an AS response whereas Vladimir's is an A level

Lake has spent a lot of time on these descriptive details leavini little time for the equally important discussion. At AS, half the analysis are discussions as it is important to get the baller or plant in this essay he would not have time to write as much again for the discussion. So he needs to practise in advance ho to describe studies/theories in detail but using minimal words. The next example sessay illustrates how the description can be done much more briefly but still with detail.

oone much more ornery but still extremely well written and clear throughout the studies at the beginning of the answer are motivately presented but contain all the relevant details. Perhaps Vladimir could have used the evidence in the first paragraphs at little more effectively by adding an implication/conduction at the end of each paragraph – a bit of analysis. However, this is a micro fabrill.

In the 4th paragraph there is effective use of supporting evidence for both Lorenz and Harlow.

## **Exam focus**

The ultimate aim of

the textbook is to help students produce the right kind of content in the exam. On this spread we look

at where students go

s and feedback // 89

wrong.

88 // Chapter 3 Attachment

12

## Practical corner

#### Ethics check

## Creating your materials

For all groups you need a reasoning task (Task 1). You should construct a table for this. It should include ten sentences about the relationship between the letters A and B, plus space for the participants to record a respon You can use these five sentences to start you off:

Letters	Statement	TRUE	FALSE
AB	A follows B.		
BA	B is followed by A.		
BA	A does not come before B.		
AB	B is followed by A.		
BA	A follows B.		

## Practical idea 1: Dual-task performance

Hitch and Baddeley (1976) tested their working memory model by considering the prediction that people can perform two tasks at the same time (dual-task performance – see page 47), as long as the tasks use different components of the working memory system, for example the tasks use the phonological loop and the central executive. If the task uses the same component, performance should be slowed down.

This practical is alboratory experiment to investigate dual-task performance.

## The practical bit

### Designing your experiment

Consigning your experiment

Your participants have to perform two tasks at the same time — a verbal task and a reasoning task, for some participants the two tasks will use the same component of working memory. All participants do task, 1, a reasoning task that uses the central executive. They are shown two letters, such a ARF and a statement is to indiversely and saked to indicate if the statement is true of false (see "Creating your materials", below left).

Simultaneously participants fold 32, chieff:

Condition A: Participants say 'the the the' repeatedly – this involves just the phonological loop.

- 100p.

  Condition 8: Participants generate random digits (i.e. just say any digits) this involves both the central executive and the phonological loop.

  Condition C: No additional task this is a control condition.

Conditions: To end and the importance of the importance of the importance is that participants in Condition B perform Task 1 more slowly than participants in Condition A port of because they will be performing two tasks that involve the central executive. You will use an independent groups design with three groups of participants (one each for Conditions A, B and C — though you don't have to include Condition C).

#### Ethical issues

CU LUCAL ISSUES

You can tacke ethical issues by writing a **consent** form and a **debriefing** script. One issue you should address is **confidentiality**. Your participants will probably not want their results to be made public or to risk being identified. Another issue is the **right** to **withdraw** at any point, which inducts the **right** for participants to withdraw when the data. Finally, you should consider **protection from psychological harm**. Some participants may feet that their performance is being evaluated. They may be worried that their memories are poor. For some other issues, see the 'Ethics check' box (left).

### Choosing your sample

Cnoosing your sample

You could use an opportunity sampling method. You're going to have to test participants individually, so you could just approach people in your school/college canteen or wherever, as long as you have somewhere quiet to go to.

You want to see if there are any differences between the groups of participants in the time taken to complete the reasoning task (the **dependent variable**). You could also consider the number of errors made.

## Apply it

- Rewrite Table 1 on the right, giving all data to the nearest whole number. (2 marks)
   Calculate the mean and the range for each group/condition. (3 marks)
- Which type of graphical display would be appropriate to present the results in Table 1? (1 mark)

58 // Chapter 2 Memory

The maths bit 1

- 4. Create a graph of the data in Table 1, using the graphical display you identified in the previous question. Remember to label your axes carefully. (3 marks)
- 3. Based on the descriptive statistics, what conclusior could you draw about the effect of the verbal task on performance of the reasoning task? (2 marks)
- Do these findings support the working memory model? Explain your answer. (2 marks)

Table 1 Time taken to complete

Tensoning rask ().			
Condition A	Condition B		
32.38	42.73		
28.93	50.21		
34.27	43.63		
30.41	46.25		
36.84	44.37		
34,28	45.81		
37.11	67.32		
29.79	48.91		
37.46	41.63		
35.58	47.79		

## Practical idea 2: **EWT** and leading questions

Research has shown that various factors can affect the accuracy of eyewitnes testimony. One of these factors is **leading questions**. The aim of this study is to use a video clip to find out if leading questions affect eyewitness recall of an event. This is a laboratory experiment using a **questionnaire** to assess the **dependent variable**.

## The practical bit

You will need two groups of participants in order to analyse the impact of a leading question on accuracy of recall. The wording of a single question should between the two groups.

### Selecting and constructing your materials

Selecting and constructing your materials
You will need to find a suitable video (ii), most likely from Youlube. You are looking
for something pirel, an incident of some kind about which you can ask questions:
concerning what happened, with ones involves level and the pirely you can ask questions:
concerning what happened, with ones involves the pirely will be provided to the ethical
some pirely will be provided to the pirely of the pirely will be provided to the ethical
will will also med to construct a questionnaire. A crucial design element of
this concerns the types of questions, that you might use. These are likely to be a
combination of open and closed questions. The port questions could ask your
participants to describe in their own words the incident they have seen. The closed
Questions will be specific and offer a yearlior or truefalts are regards.

One of these closed questions should be your benefit of and will analyse. The
ting question will be a provided to the your subsected in and will analyse. The
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#### Choosing your sample

Choosting your sample individual testing would be time-consuming and inconvenient. A better approach would be to show the video dip to a whole class at once. You could randomly select a class from your school population. The two forms of the questionnaire should be randomly distributed to class members, this participants are randomly allocated to experimental conditions. Note this does not mean just handing the questionnaires out in any order – you should number participants and then use a random selection method to select which participants and then use a random selection method to select which participants get questionnaire.

#### Ethical considerations

Ethical considerations
It suffiely in a study like this, that you are going to ask anything that invades your participants' privacy. But, even so, it is advisable to steer clear of any questions that might be considered sensitive. Your choice of video of pneeds to be carefully thought through. Avoid anything that may cause offence or anxiety 50 choose something fairly mundare and evenylay, rather than an accident or violent crime.

When people have their memories tested, in any form, they may fell that they are being evaluated on their performance. So you should execute the state this is not the case in any defineling that you carry for the control of the procedure. This will help to protect participants' from possible psychological harm. You should also take steps to secure you participants' consent, and respect their right to withfloar from the study.

### Analysing your data

You will want to be able to show your results so that someone will instantly be able to see what impact a leading question has had on the accuracy of eyewitness recall So you should present your data using appropriately selected tables and graphs.

## **Practical activities**

Every one of the six chapters provides two practical activities, with detailed instructions about how to design the study, how to conduct it and also how to analyse the data.

- 3 Caicusa question geo. participants: (Imbro., 4. Is the data in Table 2 quantitative or qualitative? Explain your answer. (2 marks) 5. Explain one strength and one limitation of this type of data (2 marks + 2 marks)
- 6. Draw a bar chart of the results in Table 2. Remember to label your axes accurately (3 marks)
  7. Explain what conclusions you can draw from the bar chart about the impact of leading questions on appointings testimony (5 marks)

Table 2 impact of leading question on accuracy of

eyewitness recall.				
Condition A: participants answered a leading nuestion		Condition B: participants answered a non-leading question		
Yes	No	Yes	No	
8	2	4	6	



Practical corner // 59

What do these terms mean? What is effective? Essentially 'effective' means something that works, such as 'an effective treatment for malaria'

An effective evaluation point is therefore one that works – it should not be generic.

What is generic? The word 'generic' means 'general'. In the context of making evaluations it refers to that nice little list of all-purpose comments: 'This study lacked validity', 'This theory is culturally-biased' ere.

## Understanding evaluation (AO3)

We finally move onto the third skill - evaluation

Exam and revision skills

The textbook ends with 11 pages devoted to helping students improve these skills, supporting and extending the study tips throughout the book.

AO3 is a bit more than evaluation. It also means to analyse and interpret. To analyse an orange you might consider what it is made of.



## the point

. For example, research support for a theory is a ength and low validity is a limitation.

You have identified the evaluation, which is a beginning! Some students don't ever get much beyond this — and have to rely on their AO1 marks.

It's too easy just to state the rather *generic* evaluations on the left, i.e. comments that can be used anywhere. But it is a beginning. So don't worry if that is all you can do at the beginning of your course

Internation: Make it relevant
The next step is to make your evaluation relevant to a particular concept/study/theory.
You need to say something to make your evaluation unique rather than generic.

- This concept is supported by research. Lucas et al. also found that participants conformed more often when the maths problems were difficult.

  This study had a limited sample. The investigation only involved five people and they were friends of the researcher.

Look at the evaluation below – it may look good but it is generic (and therefore not worth much):

This study was well-controlled. All important extraneous variables were monitored so that only the independent variable affected the dependent variable.

You can drop that evaluation in almost anywhere and it will make sense

## Higher level evaluation: Explain it well

When you have mastered intermediate level, it is time to move on — but don't do this until you have mastered the intermediate level. Don't run before you can walk.

- There are many ways to explain your evaluation point:

  You can use examples.

  You can elaborate on what you have said already.

  You can end by explaining why your point is a strength or limitation.

ENDINGS

Always finish with a conclusion. A conclusion is not a summany, it is a judgement. It is useful to use phrases such as:
This suggests. ... This shows that ... This means ... Therefore ... ... The suggests. ... The sentence beginning with T (of course it doesn't have to be a T but that is a useful prompt, just start writing This shows ...?).

EXPLAIN/ELABORATE/EVID

THEREFORE/THIS SUGGESTS: End with a conclusion

## Some marked examples

Cuestion: Discus one limitation of social learning to the studies were done in Jaboratories and are not like everyday life. This means the theory may not be relevant because people don't behave like that Teacher comment: For 2 marks you would, first of all, be expected to identify the prolein, which has been done her. For a for there are ordinated words that dato indicate very dependent of the comment of the

Question: Briefly evaluate the use of animal studies in attachment research. (4 marks)

Question: Briefly evaluate the use of animal studies in attachment research. (4 marks)
Such studies are used because it would not be ethical to use humans and separate them from their
parents, or bit is a strength of such studies.
On the other hand, it is difficult to generalise from research using animals, such as the studies by
Lorenz where he demonstrated imprinting by arranging for some goolings to see him when they
hatched. The research on imprinting led to attachment theory but maybe is not relevant.
Teacher comment: If a question just asks for evaluation you can present sprengths and/or limitations.
There is no requirement for balance and no specific number of evaluations is required—you could receive
iff unarks for just one point of evaluation. The answer above covers two points of evaluation that are both
relevant but not very effective—the descriptive content about Loren's research is not an explanation of
menullabulin point. In this way the answer has lost Tocus, the explanations are limited and no specialist
teaminology has been used. This answer would get some credit but is not very effective.

A Mark and exchanges.

## AO3 Mark scheme

riptors that may be used to mark a 4-mark AO3 question:

Level	Marks	Descriptors
2	3-4	Evaluation is well-elaborated and has some effectiveness. The answer is generally coherent with effective use of specialist terminology.
1	1-2	Evaluation is limited or muddled, lacking clarity and/or detail. It is likely to be generic. Specialist terminology is either absent or inappropriately used.

Question: Evaluate the multi-store model of memory. (6 marks)

Case studies have been used to show that there is a distinct difference between short- and long-term memory. For example, the study of MM who sustained damage to his hippocampus found that memory. For example, the study of MM who sustained damage to his hippocampus found that who couldn't form me who only-term memors. However, he performed well on test of immediate memory span (a measure of short-term memory). This shows that the two kinds of memory have different physical focation in the brain supporting the multi-store model.

One limitation of the multi-store model is that it is probably too simple. Subsequent research shown that short-term memory has several substores (e.g. visual and verbal stores as in the memory model and the same is true for long-term memory (e.g. episodic and procedural in This means that the multi-store model was quite restricted in whal it told us about memory.

Teacher comment: In an evaluation question worth 6 marks you probably need to pre-one evaluation. Two evaluations, well explained, could be enough. Three evaluations might In-not you try to core more than two evaluations you have less time to explain them sufficie popardies your overall mark. The two evaluations covered here are both effective, well-eye organized and there is evidence of specialist terminology. This is altogether an impressive are migrations.

## AO3 Mark scheme

riptors that may be used to mark a 6-mark AO3 question

Level	Marks	Descriptors	The mark sch	
3	5–6	Evaluation is Well-explained, effective and focused, rather than generic. Minor elaboration and/or explanation is sometimes lacking. Specialist terminology is used effectively.	is an illustrati of the AQA m scheme. Alwa check the AQ, website for th latest version mark scheme, these may ha been amende	
2	3–4	Evaluation is mostly effective but lacks clarity, accuracy and organisation in places. There is some appropriate use of specialist terminology.		
1	1-2	The whole evaluation lacks clarity, has inaccuracies and is poorly organised. Specialist terminology is either absent or inappropriately used.		

study beside to air jurpose comments: Inst budy beside to air jurpose comments: Inst blased; etc. Such all-purpose evaluations can be blased; etc. Such all-purpose evaluations can be scattered everywhere and require little understanding. Anyone can do that. Some generic evaluations can be quite lengthy, for example, Yone problem with this research is that it is quite artificial, It was conducted in a laboratory where things are not like they are in everyday life. his makes it difficult to generalise the findings to everyday Such a comment can be reserved worthless. Such a comment can be reserved worthless specifically relevant—and therefore it doesn't count for much. The mark scheme on the left is an illustration of the AQA mark scheme. Always check the AQA website for the latest version of mark schemes as these may have been amended.

The mark sch is an illustratio of the AQA mark scheme. Always check the AQA website for the latest version of mark schemes as these may have been amended.

Note the detailed advice about how to perfect AO3. Other spreads cover AO1, AO2 and essay-writing, as well as revision skills.

What is explanation?

Understanding evaluation (AO3) // 205

204 // A level and AS skills

## The Revision Guides have been updated to match the new Student Books

## Obedience: Situational variables

AO1 Description

**Description (AO1)** 

on left-hand side

The Revision Guide also presents the specification details at the beginning of each spread.

## Spec spotlight

Apply it

obey an order.

the situation(s).

**Explanations for obedience** situational variables affecting obedience including proximity and location, as investigated by Milgram, and uniform.

Think of a real-life situation (or more than one) in which proximity,

Using evidence from Milgram's

situational factors influences the decision to obey. Make sure your

explanations are closely related to

location and uniform play a role in

whether or not someone decides to

research, explain how each of these

## **Explanations for obedience based on situational variables**

Proximity.

Closeness of Teacher and Learner.

In the baseline study, the Teacher (T) could be a seline study. Learner (L) but not see him.

In the proximity variation, T ar and the obedience rate dropy

In the touch proximity varia onto a shock plate. The ob-

Divided into 'topics' for easy revision, just the right In the remote instruction va amount for 6 marks' worth of AO1.

the room and gave instruction rate was 20.5% and participal shocks.

Explanation – decreased proximity allowpsychologically distance themselves from the consequences of their actions.

For example, when the T and L were physically separated, the T was less aware of the harm done, so was obedient.

Location.

Prestige of setting.

The study was conducted in a run-down building rather than at the prestigious Yale University (as in the baseline).

Obedience dropped to 47.5%.

Explanation – obedience was higher in the university because the setting was legitimate and had authority (obedience was expected).

Uniform. Communicates

authority.

In the baseline study, the E wore a grey lab coat (a kind of

In one variation, he was called away by a phone call at the start of the procedure. His role was taken over by an 'ordinary member of the public' in everyday clothes.

Obedience fell to 20%, the lowest of these variations.

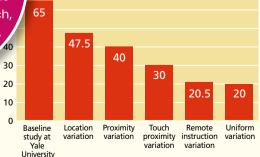
lanation – a uniform is a strong symbol of legitimate ity granted by society. Someone without a uniform right to expect obedience.

**Everything in** the Student Book is represented here but more briefly! Some students may prefer this more note-like approach, especially for revision.

of fully obe

Percentage

Superman discovered that not all uniforms are equally authoritative.





## Evaluation (AO3) on right-hand side

Provides a structure for elaboration: point at the top, two columns of elaboration and finally, a conclusion.

AO3 Evaluation

## ce: Situational variables

## One strength is support for the influence

Bickman's (1974) confederates dressed in different outfits (jacket/tie, milkman, security guard) and issued demands (e.g. pick up litter) to people in New York City. People were twice as likely to obey the 'security guard' than the 'jacket/tie' confederate.

This shows that a situational variable, such as a uniform, does have a powerful effect on obedience.

ables.

## Revision BOOSTER

An effective way of evaluating research is to offer counterarguments.

For instance, imagine you have explained how Milgram's variations lack validity because of methodological issues. You can then go on to explain the 'other side of the coin'.

For example, manipulating one situational variable (e.g. proximity) at a time in lab conditions can be artificial, but it also allows us to see the effects of each variable on obedience more clearly.

## Another strength is cross-cultural replication of Milgram's research.

Meeus and Raaijmakers (1986) worked with Dutch participants, who were ordered to give stressful comments to interviewees.

They found 90% obedience, and obedience fell when proximity decreased (person giving orders was not present).

This suggests that Milgram's findings are not limited to American men but are valid across cultures.

## Counterpoint

However, Smith and Bond (1998) note that most replications took place in societies (e.g. Spain, Australia), culturally not that different from the US.

Therefore we cannot conclude that Milgram's findings about proximity, location and uniform apply to people in all (or most) cultures.



'Look – if you're going to steal my party outfit idea, the least you can do is lose the hat...'

Note that the evaluation points on the previous spread also apply to Milgram's variations.

## One limitation is evidence of demand characteristics.

Milgram's assistant, Taketo Murata, reported that most participants appeared to be non-full-believers (NFBs), i.e. they showed signs of having doubts about the shocks (Perry et al. 2020). In the majority of the variations, NFBs administered more shocks than fullbelievers (FBs). This suggests that participants were 'play-acting' (i.e. they responded to demand characteristics).

## **Evaluation extra: The danger of the situational perspective.**

Milgram's conclusions suggest situational factors determine obedience.

Mandel (1998) argues this offers an excuse (alibi) for genocide. Situational explanations hugely oversimplify the causes of the Holocaust and are offensive to survivors. This permits people to excuse destructive behaviour in terms of 'I was just obeying orders'.

## Knowledge Check

- Milgram investigated the effects of situational variables on obedience. Briefly outline the findings of his research into any two of these variables. (6 marks)
- 2. Evaluate Milgram's research into the effects of situational variables on obedience. (6 marks,
- Outline research into the effect of situational variables on obedience and discuss what this tells us about why people obey. (12 marks AS, 16 marks AL)

## The Revision Guides have been updated to match the new Student Books

## Explanations of attachment: Learning theory

Importance of food.

Role of classical

Baby learns that

sense of pleasure.

caregiver produces a

conditioning.

Dollard and Miller (1950) Learning theory of attag

This is sometimes called the 'c'

explanation because it empha

food in attachment formatio

Classical conditioning involves

two stimuli: food and the caregiver.

unconditioned response (unlearned).

In attachment: the UCS (food) leads to UCR (a feeling

of pleasure). This response is not learned so it is an

A caregiver (e.g. mother) starts as a neutral stimulus

However, when the caregiver provides food over time.

(NS), i.e. something that produces no response.

he/she becomes associated with 'food'. So the NS

Once conditioning has taken place the sight of the

Now an attachment has formed and the caregiver

caregiver produces a CR of pleasure. According to a

learning theorist, the conditioned pleasure response is

whoever feeds them.

becomes a CS.

the basis of love.

AO1 Description

**Kev terms** 

are highlighted

and a link provided

to our online

glossary.



## Spec spotlight

**Explanations of attachment:** learning theory.

'Learning theory' is explained on page 72. It is the theory proposed by behaviourists (the behaviourist approach).

## Classical conditioning of attachment

Unconditioned Unconditioned stimulus (UCS)→response (UCR)

> Food Neutral

No response

Pleasure

stimulus (NS) -Caregiver

UCS + NS

**UCR** 

Food + Caregiver Conditioned

Pleasure

stimulus (CS) →

Conditioned response (CR) Pleasure

Caregiver



Operant conditioning explains why babies cry for food (an important building block for attachment).

Crying leads to a response from the caregiver (e.g. feeding). As long as the caregiver provides the desired response, crying is reinforced because it produces a

pleasurable consequence.

becomes an attachment figure.

Despite appearances, Frank loved playing the spoons.

## Revision

**Diagrams** 

summarise key

content.

booster on every page with invaluable exam advice from experienced examiners.

## Revision BOOSTER

Never fall into the trap of writing in general terms about learning theory (e.g. a nonspecific description of classical conditioning). In the case of attachment, you have to apply learning theory to explain the development of caregiver-infant attachment.

The general rule is this - if you don't mention attachment throughout your answer then your answer is likely to gain very little credit.

## Negative reinforcement.

At the same time as the baby is reinforced for crying. the caregiver receives *negative reinforcement* because the crying stops (negative reinforcement is escaping from something unpleasant, which is reinforcing).

This interplay of positive/negative reinforcement strengthens an attachment.

Drive reduction.

Hunger is a primary drive, an innate biological motivator. We are motivated to eat to reduce the hunger drive.

Attachment is a secondary drive learned by an association between the caregiver and the satisfaction of a primary drive. Sears et al. (1957) suggested that. as caregivers provide food, the primary drive of hunger becomes **generalised** to the caregiver.

44 // Chapter 3 Attachment

## AO3 Evaluation

## Explanations of attachment: Learning theory

## One limitation is different evidence from animal studies.

Lorenz's geese imprinted on the first moving object they saw. Harlow's monkeys attached to a soft surrogate in preference to a wire one with milk. In both these animal studies, imprinting/ attachment did not develop as a result of feeding.

This shows that factors other than feeding are important in attachment formation.

## Another limitation is different evidence from human studies.

For example, Schaffer and Emerson (1964) studied mother—baby interactions, observing them for 18 months and interviewing the mothers.

They found that babies tended to form their main attachment to their mother regardless of whether she was the one who usually fed them. This again suggests that babies tended to form their main attachment to their mother regardless of the link with food.



Cupboard love. Actually that looks more like a wardrobe.

## One strength of learning theory is evidence for 'safety conditioning'.

It seems unlikely that food is central to attachment. However, safety conditioning may play a role in attachment (when an attachment figure becomes associated with low anxiety/feelings of safety, Bosmans et al. 2020)

The primary attachment figure may become associated with reduced anxiety (classical conditioning). Attachment behaviours (e.g. proximityseeking) are rewarded with anxiety reduction (operant conditioning).

This means that learning theory is still useful in understanding the development of attachments.

## Counterpoint

However, this point of view ignores the fact that babies take a very active role in the interactions that produce attachment. For example Feldman and Eidelman (2007) found that mothers pick up on and respond to their baby's alertness around two-thirds showing a more two-way process.

This suggests that learning theory may not e attachment.

## **Evaluation extra: Social learning theory.**

Hay and Vespo (1988) suggest that parents teach children to love them by demonstrating (modelling) attachment behaviour e.g. hugging and kissing.

Parents also reward babies with approval when they display their own attachment behaviour ('that's a lovely smile', etc).

We encourage the art of discussion with our counterpoints and evaluation extras.

taken by babies in attachment development.

## Apply it

Margarita is four weeks old and her mum Yvette is her primary caregiver. Yvette tends to be the one to wake up in the night and feed Margarita, as well as at all other times of the day because she's on maternity leave from work. Margarita's dad Aaron spends just as much time with her, doing the fun stuff like playing. But he's worried that his attachment bond with Margarita won't be as secure as Yvette's.

- Look at all of the evidence on this spread. Explain in terms of learning theory why Aaron is concerned
- 2. What would you say to him address his concerns?

Apply it
questions and
Knowledge Check
questions help students
practise turning our
content into great
exam answers.

## Knowledge Check

- 1. Describe the learning theory of attachment. (4 marks)
- Outline two limitations of the learning theory of attachment. (3 marks + 3 marks)
- Discuss the learning theory of attachment. (12 marks AS, 16 marks AL)

45

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- Each topic is presented on one spread so students can instantly see the whole picture with description and evaluation clearly separated.
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# Sample pages

## Contains material from:

- Year 1 & AS Student Book
- Year 1 & AS Revision Guide

To see the full range of resources for this course, turn to the inside front cover.

NB: These pages are uncorrected proofs and contain unfinalised artwork.

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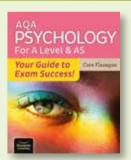
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